



# The Pipeline

New Home Owners Welcome

2026

## Welcome to the Deep Bay Improvement District

We are your local Improvement District, a community volunteer organization responsible for providing **Potable Water and Fire Protection**.

Improvement Districts are local authorities responsible for providing local services for the benefit of the residents in a community. Every Improvement District is governed by a board of elected trustees (elected by area property owners) one of whom acts as chair (as elected by the Board). Our board members are all volunteers.

Your Deep Bay Improvement District trustees are:

**Diane Koch**  
**Lisa Sharcott**  
**Colin Thompson**

**Christo Kuun**  
**Alissa Woodward**  
**Craig Kerstens**

We hope you find the following information useful.

If you have any questions at all, please don't hesitate to contact us. You can even just drop by the office to say "Hi"!

## **PAYMENT OPTIONS:**

- ◆ **Pre- Authorized Payment (PAP) Plan** - applications available from the office and on the website. **PAP Plan is available for all financial institutions.**
- ◆ **On-line/Telephone banking** - set up for most financial institutions (not available for HSBC, National or RBC).
- ◆ **E-Transfer – See your financial institution for details**, send e-transfers to [finance@dbid.ca](mailto:finance@dbid.ca)
- ◆ **Cheque or Cash** - in person at the office. Cheques can also be mailed - please do not mail cash.

## **Semi-Annual Water Tolls**

- ◆ Water bills are issued semi-annually in April and October.
- ◆ Water meters, usually located near the corner of your property, are read twice a year prior to billing.
- ◆ Monthly base rate: \$26.90 (includes no consumption).
- ◆ Up to 15 cubic meters per month: \$.70/m<sup>3</sup>
- ◆ For the next 15 cubic meters: \$.87/m<sup>3</sup>
- ◆ Remaining consumption in excess of 30 cubic meters per month: \$1.43/m<sup>3</sup>
- ◆ Water tolls are used to operate and maintain the waterworks.

(1 cubic meter = 220 gallons)

## **2026 Parcel Tax**

- Parcel Tax invoices are issued on an annual basis in January of each year and due February 28<sup>th</sup>.
- Parcel Tax residential rate for 2026 is **\$473**
- Parcel Tax is put aside to fund renewal of the existing waterworks infrastructure.

## **2026 Fire Protection Tax**

- Fire Protection Tax invoices are issued on an annual basis in January of each year and due February 28<sup>th</sup>.
- Fire Protection Tax residential rate for 2026 is **\$481**
- Fire Protection Tax is used to fund both the operation and the capital purchases of the Deep Bay Volunteer Fire Department.

## Deep Bay Volunteer Fire Department

The Deep Bay Volunteer Fire Department is staffed entirely by volunteers. Our members receive extensive, regular training to ensure that their skills are kept current. In addition to firefighting, nearly all of our members are Government Certified First Responders and some members have additional medical training. If there is a medical emergency, they will be first on the scene to stabilize the victim prior to an ambulance arriving. In our rural community this can be the difference between life and death.

Our volunteers are also called out to traffic accidents on our highways to perform auto extrications (JAWS). The department receives funds from the Provincial Emergency Program for these calls and these funds go back into the Fire Department Budget for training and to maintain and upgrade our equipment.

Fire Chief: **George Lenz**

**Do you have the right stuff?\***

**The Fire Department is always looking for volunteers. If you might be interested, please call 250-757-2030 and leave a message. We will get back to you and you can decide if this is something for you!**

**\*The right stuff = a desire to contribute to community**

### MEETING INFORMATION:

#### REGULAR BOARD MEETINGS:

The Board of Trustees holds a regular monthly meeting the third Tuesday of each month, 7:00 pm at the DBID Boardroom, unless otherwise noted. These meetings are open to the public.

#### ANNUAL GENERAL MEETING (AGM):

The AGM is held each year prior to May 1st to review previous year's financials and discuss any issues of note. Check the April Pipeline or the website for date and time.

### CONTACT US:

#### DEEP BAY IMPROVEMENT DISTRICT

5031 MOUNTAINVIEW ROAD

BOWSER, BC V0R 1G0

PHONE/FAX: 250.757.9312

EMAIL: [admin@dbid.ca](mailto:admin@dbid.ca)

OFFICE HOURS: 9:00 - 12:00 TUES & WED

WEBSITE: [www.dbid.ca](http://www.dbid.ca)

### Water Problems?

As a property owner you are responsible for the water line from the meter up to and including your home.

The water meters and water mains are the property and responsibility of the Improvement District. If you think there may be a leak at your meter, please contact our office and we will send staff to investigate. Do not work on the meter or water main yourself.

If you are working on your home plumbing and need the water turned off or on, please contact our office. There is a \$25 charge each time the water is turned on or off. We do recommend that homeowners install a water shut off at the house and/or just past the meter so that you can turn off your water as needed.

Do we have a **current phone number** for you? Please let the office know the best number to use should we need to get in touch with you.

Additionally, the office maintains an **information/emergency contact email list**. This is used strictly for advising and updating during emergencies (e.g. boil water advisories). To be included, please contact the office or send an email to: [admin@dbid.ca](mailto:admin@dbid.ca)