

# DEEP BAY IMPROVEMENT DISTRICT

## ANNUAL WATER SYSTEM REPORT 2020

## 1 Introduction

This annual report describes the Deep Bay Improvement District (DBID) water system and summarizes the water quality and production data from January 1, 2020 - December 31, 2020. This report also includes a summary of: inquiries and complaints; completed and proposed maintenance activities; and the Emergency Response Plan.

The DBID operates under a permit issued by Island Health (Vancouver Island Health Authority).

## 2 Deep Bay Improvement District

The Deep Bay Improvement District was incorporated in 1972 (originally as the Deep Bay Waterworks District). The water source comes from 7 groundwater wells. Water supply is stored in an above ground concrete reservoir and is not treated. The DBID supplies water to 616 metered services.

District contacts are:            Leslie Carter, Administrator            250-757-9312  
    Don Buchner, Operator                    250-951-8757  
    (EOCP Operator #6464)

### 2.1 Groundwater Wells

Water supply for the DBID system is provided by seven wells that are located north and south of the Island Highway for a distance of 700 meters on either side of Gainsberg Road. Water from these wells is pumped directly into the distribution system.

Currently Wells 4, 5, 6 & 8 are used for production supply. Wells 1, 2 & 3 are on standby for emergency use only.

#### DBID Well Data:

Well Name	Completion Depth	Capacity	Treated/ Untreated	Year Drilled
#1	15.9 m (52 ft)	4.8 l/s (65 IGPM)	Untreated	1973
#2	11.6 m (38 ft)	3.0 l/s (40 IGPM)	Untreated	1973
#3	16.4 m (53.7 ft)	5.7 l/s (75 IGPM)	Untreated	1969
#4	19.3 m (63.5 ft)	5.3 l/s (70 IGPM)	Untreated	1977
#5	21.5 m (70.5 ft)	10.0 l/s (130 IGPM)	Untreated	1985
#6	23.2 m (76 ft)	9.0 l/s (120 IGPM)	Untreated	1990
#7	26.1 m (85.6 ft)	Not in production	Untreated	1996
#8	23 m (75.4 ft)	11.0 l/s (145 IGPM)	Untreated	1997

## 2.2 Reservoirs

Water storage for the DBID system is provided by an above ground concrete reservoir located on the hillside south of the Island Highway. This structure was built in 1975 and provides 545 cubic meters (120,000 Imperial Gallons) of storage. This reservoir is divided in half by a vertical wall and both sides can operate independently.

## 2.3 Distribution System

The DBID water distribution system serves an area of approximately 5 square kilometers. The system has been constructed over a period of more than 40 years. The original lines were built before the District was established in 1972. Approximately 80% of the system was constructed using Asbestos Cement (AC) pipe and the remainder is Polyvinyl Chloride (PVC) pipe. The system has 58 fire hydrants.

## 3 Water Sampling and Testing Program

Bacteriological monitoring is carried out weekly throughout the distribution system. There are 4 sample sites, as identified by Island Health. Two samples are taken each week, alternating between sample sites. Samples are delivered to the Parksville Health Unit where they are sent on for testing. A total of 118 samples were taken in 2020.

### Positive Results:

Date	Total coliform	E. Coli	Reason	Corrective Action
Jan 6/20	1	L1	Unknown	Retested, 3 of 4 results L1
Jan 13/20	2	L1	Unknown	Retested, results L1
Jan 27/20	2	L1	Unknown	Retested 4 sites, all, results L1
Jan 27/20	2	L1	Unknown	
Feb 3/20	1	L1	Reservoir testing	
Mar 23/20	1	L1	Unknown	Retested, results L1
May 4/20	2	L1	Unknown	Reservoir turnover was adjusted.
May 11/20	5	L1	Reservoir testing	
May 19/20	3	L1	Reservoir testing	
Jun 15/20	2	L1	Reservoir testing	

### Adverse Results:

Date	Total coliform	E. Coli	Reason	Corrective Action

For a period of 6 weeks during February and March, DBID conducted additional bacteriological testing from the wells and reservoir to try to track down a source for the coliform counts. During this process, a faulty valve was discovered and repaired at Well #6. Additionally, the reservoir turnover was adjusted which has resolved the issue.

Full test results from bacteriological monitoring are included with this report and are available for viewing at: <http://www.healthspace.ca/viha>

In November 2020, DBID undertook additional chemical analysis on all production and standby wells. These samples were sent to AGAT Laboratories for testing. All of the samples were within the chemical parameters listed in *The Guidelines for Canadian Drinking Water Quality*.

The full results of the chemical analysis are available for viewing at the DBID office and are posted on the website at [www.dbid.ca](http://www.dbid.ca) under "Water Quality Reports".

#### 4 Water Quality Inquiries and Complaints

Over the course of the year, there were a few inquiries regarding water pressure. The DBID operator followed up with the homeowners and determined the issue was not related to the DBID distribution system.

#### 5 Groundwater Production and Consumption

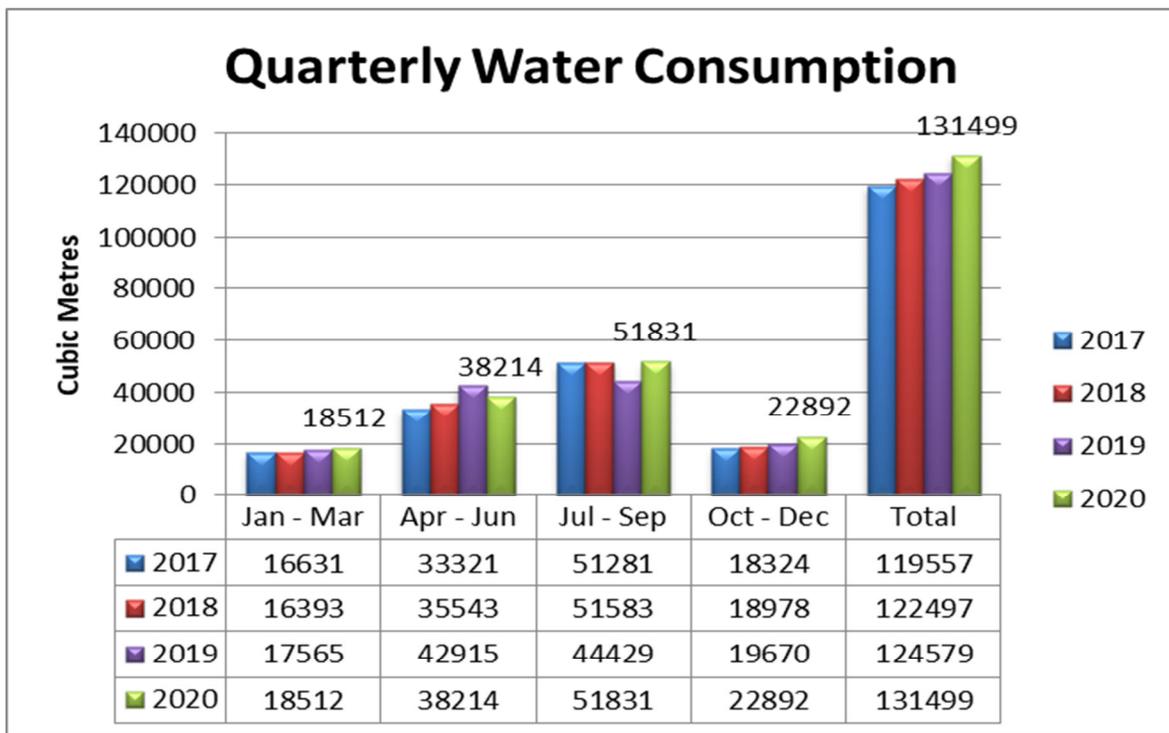
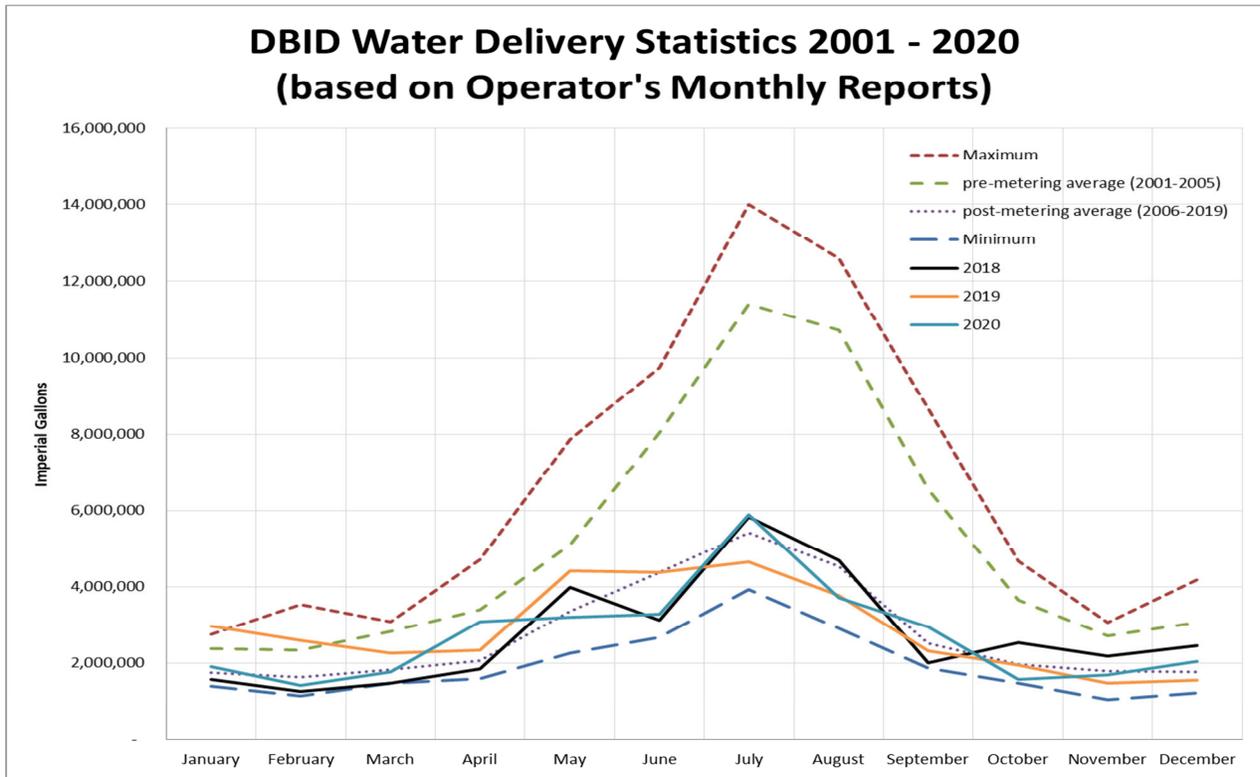
The following graph shows the monthly water delivery figures (a measure of water pumped from the DBID wells) and quarterly water consumption numbers.

**DBID Water Delivery Statistics** show the water pumped from the wells each month. This does not correlate directly to water consumption measured at the meters as it also includes all distribution system flushing, hydrant use and water used during routine repairs and maintenance.

Water production for 2020 was similar to pumping numbers in 2018. 2019 was higher due to a major main break that year. DBID has been seeing an increase to pumping numbers over the last few years and this is reflected in the pumping numbers taking all other uses into account.

**Quarterly Water Consumption** reflects usage measured by the quarterly meter reads. There has been a slow but steady increase in annual consumption over the last few years and 2020 saw a larger year-over-year increase.

Consumption was up not only over the summer months which can be at least partly attributed to increased outside usage, but also increases during the quarters when little to no outside water use is expected. These two quarters (January – March and October to December) both saw a jump which could be a reflection of the COVID-19 pandemic. Fewer residents travelled and everyone tended to spend more time at home. This resulted in a larger than average increase year over year for these quarters (though increasing consumption has been noted for several years).



## 6 Maintenance Program

Production wells and the reservoir are inspected on a weekly basis to reduce or eliminate the risk of contamination and system failure. All meters have dual check valves that are tested annually to prevent backflow into the system. Isolation valves are exercised bi-annually and air valves are inspected annually. Flushing program includes: flushing dead ends regularly, particularly during periods of low demand. Fire hydrants are serviced annually or more frequently if required.

## 7 Water System Projects

### 7.1 2020 Completed Studies & Projects

- Thompson Clarke Dr. West, portion of main replacement (required due to MOTI project) (\$457,858)

### 7.2 2021 Proposed Projects & Upgrades

- There are no proposed projects or upgrades scheduled for 2021

## 8 Emergency Response Plan

The Emergency Response Plan (ERP) was reviewed and updated in 2020. The DBID ERP includes:

- Emergency Phone Contact Lists
  - Personnel,
  - Government Agencies,
  - Contractors/Repair Services,
  - Technical Resources,
  - Parts Supply,
  - Bulk Water Suppliers, and
  - Media Contacts.
- Emergency Procedures
  - Unsafe Water Guidelines (Contamination of Well Space/s),
  - Loss of Source, Water Shortage, Broken Water Main, Pump Failure, Power Failures,
  - Flooding, Backflow or Back Siphonage,
  - Earthquake, and
  - Fire.
- Maps of System & Electrical Schematics

## 9 Report Distribution

Residents are notified by direct mail-out in the Pipeline Newsletter each year regarding the availability of this report. Annual Water System reports are available from the DBID office and on the website at [www.dbid.ca](http://www.dbid.ca) under "Water Quality Reports". Copies will be mailed upon request. There is no charge for a copy of this report.

A copy of this report is submitted to Island Health.